



*Celebrating generations
of care, compassion
and community*



Celebrating generations of care

During Fiscal Year (FY) 2025, the most senior member of Blessing Health System – Blessing Hospital – marked its 150th anniversary.

Part of the celebration involved shining a warm spotlight on a few of the families who share their time and talent as members of the Blessing staff. The project featured four families in television and print advertising, and internal communications.

Those families are on the cover of this Annual Report. From top left and clockwise are: Karla Paris, associate chief nursing officer, and her mom, educator Cathleen Koch; the Sonethongham family of the information technology department; the Reid family whose careers include patient care management, bedside care and facilities support; and nursing student Ava Dodd and her dad, administrative director of facilities, engineering and development, Damion Dodd (*also featured in the photos at the right*).

Each family member had heart-warming stories regarding their connection with Blessing, including the youngest member of all – nursing student Ava Dodd. She spoke about attending Blessing-Rieman College of Nursing and Health Sciences, in part, because of growing up watching her dad work at Blessing when she said the following:

“He has a lot of close relationships with everyone here. Anywhere we go we see someone from Blessing and they are always so friendly. Even just walking into the hospital, everyone is talking to him, ‘How’s your family?’ I feel as if everyone here wants the best for each other and it shows. That makes it a good place for education and wanting to grow.”

Thank you, Ava, for your kind words. They are among the best gifts received for Blessing Hospital’s big anniversary, and offer a glimpse at Blessing’s bright future through the understanding and compassion of people like you.

Mission Statement

The Blessing Health System’s mission is to improve the health of our communities.

The Vision Statement

Blessing Health System will be exceptional

- in providing a safe, high-quality healthcare experience;
- in being the best place for providers to practice;
- in being a place where employees want to work and students want to learn; and
- in partnering with our communities.



P.O. Box 7005 • Quincy, IL 62305-7005
(217) 223-1200 • blessinghealth.org



Celebrating from zero to 150

During the year in which Blessing Health System celebrated the sesquicentennial of the first hospital in the system - Blessing Hospital - Blessing's sister hospital achieved an exceptional milestone and one also worthy of celebration: Illini Community Hospital staff and leaders achieved a second consecutive year of no patient harm events.

Holly Jones, RN, MSN, NEA-BC, vice president/administrator, Illini Community Hospital & Denman Services, Inc., credits five steps to her team's success:

- **Culture of safety:** Fostering an environment where staff feel empowered to speak up about safety concerns, learn from errors, and prioritize patient safety.
- **Systems thinking:** Recognizing that harm often results from system failures rather than individual mistakes, and implementing changes to improve processes and workflows.
- **Best practices:** Adopting and implementing evidence-based practices to prevent harm, such as hand hygiene protocols, medication safety measures, and fall prevention strategies. Illini huddles each day to discuss upcoming needs and patient harm events.
- **Patient engagement:** Involving patients in their care, encouraging them to ask questions, and actively seeking their feedback on safety concerns.
- **Learning from errors:** Implementing mechanisms for reporting, analyzing, and learning from both near misses and actual harm events. Conducting Root Cause Analysis when needed for near misses.
- **Leadership commitment:** Top-down support for zero harm initiatives, with leaders championing safety and ensuring resources are available for improvement efforts. Illini leadership also celebrates hospitalwide each quarter that the Illini team does not have a patient harm event.

Systemwide, the Blessing team did an exceptional job reducing patient harm events, exceeding the goal by 29%.

Additionally, all hospital-acquired infection rates reached or exceeded reduction targets and medication related adverse events hit their goal.

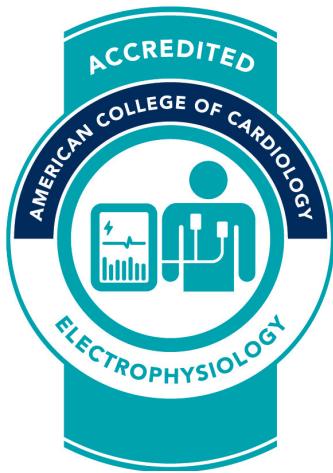
The team also nearly doubled the Access to Care goal, increasing provider visits per day by nearly 9%. On a related note, 30 providers either began their practice in FY 2025 or signed contracts to join the health system during the year.

The icing on the cake of FY 2025 goal achievement was 82% of Blessing patients stated they would be highly likely to recommend the health system to others. Patients are the center of all the actions taken by the Blessing Health System team. Another exceptional patient satisfaction number is 45. Forty-five doctors and nurse practitioners representing primary care and specialty services placed in the top 10% of their peers nationwide in the results of their patient satisfaction surveys.

And the success of all these goals led to achievement of our two financial goals year - related to cash on hand and operating margin. Blessing Health System also was reaffirmed with an "A" rating and a Stable Outlook from Standard and Poor's.

Other accomplishments

Among the more than half-dozen accreditations received during the year was the initial accreditation of the Blessing Heart & Vascular Center Cardiac Electrophysiology Lab by the American College of Cardiology (ACC) for demonstrated expertise in and commitment to treating patients with abnormal heart rhythms, known as arrhythmias. At the time of its



(continued on next page)

accreditation the Blessing Heart & Vascular Center EP lab was one of fewer than 48 ACC accredited facilities in the country and the only one in Illinois. Missouri had no accredited EP labs at the time.

Blessing Hospital received a patient safety grade of "A" from the Leapfrog Group for the spring survey period, and was named a High Performing Hospital by US News & World Report in the following areas of care: abdominal aortic aneurysm repair, colon cancer surgery, heart bypass surgery and stroke.

Blessing-Rieman College of Nursing and Health Sciences, one of the "pipelines" of future staff that will care for coming generations of health system patients, delivered several exceptional results over the fiscal year. Among those was the May 2025 nursing graduates class achieving a 100% pass rate on the National Council of Licensure Exam. That perfect percentage is 9 points above the national average and 13 points above the Illinois average. Blessing-Rieman also saw enrollment increases for its 2024-2025 and 2025-2026 academic year. Sixty-seven percent of Blessing-Rieman graduates joined the Blessing Health System team after the 2024-2025 academic year.

FY 2025 was a year to be celebrated by Blessing Health System team members and the communities they serve for many reasons - anniversary, quality of care enhancements, patient satisfaction and financial stability.

Accomplishments on the horizon include joining the global community of providers using the Epic electronic health record. This year-long journey concludes with go-live across Blessing Health System in March 2026.



There really is 'no place like home'

Retired chemist and country-western band bass player Jerry Kaszynski of Hannibal, Missouri, received a pacemaker and repair of a failing heart valve through a Transcatheter Aortic Valve Replacement (TAVR) procedure at the Blessing Heart and Vascular Center.

"I told Mary (Jerry's wife), I could not believe the technology and the expertise is right here," Jerry said. "I did not have to go a thousand miles away to have these procedures done. It's right here, 30 miles from our home. I cannot imagine going anywhere else in the country and getting better care."

OPERATING SUMMARY

Blessing Health employment: 3,706

Blessing Health volunteers: 400 active volunteers gave 52,401 hours of service.

BLESSING HOSPITAL

Admissions.....	14,821
Babies	1,119
Outpatients.....	562,288
Total patient encounters	580,958

Average Length of Stay4.7 days

Total surgeries14,237

Lab tests	1,035,075
Cardiopulmonary procedures.....	32,799
Cardiology procedures.....	51,602
Radiology procedures.....	122,297
Physical Therapy & Rehab.....	135,761
Emergency Center visits.....	39,880

ILLINI COMMUNITY HOSPITAL

Acute admissions	391
Acute Average Length of Stay..	2.6 days
Swing bed admissions.....	65
Swing bed length of stay.....	10.1 days
Observation patients.....	222
Outpatient visits	2,236
Total surgeries.....	313
Emergency visits	6,143
Lab tests	73,222
Respiratory treatments	1,345
Radiology procedures.....	10,278
Rural Health Clinic & Express Clinic visits.....	17,627

PROVIDER VISITS

Quincy

- Office visits.....	282,201
- Walk-In Clinic.....	25,982
- Express Clinic.....	16,176
Total visits.....	324,359

Hannibal

- Office visits.....	135,814
- Walk-In Clinic.....	11,694
Total Visits.....	147,508

DENMAN SERVICES

Employees.....148

Medical equipment divisions

New patient orders.....	36,196
Recurring rentals.....	52,601

Linen division

Pounds of linen processed.....17 million

Biomedical division

Pieces of Blessing equipment serviced.....	11,082
Outside pieces.....	5,966

"After struggling for years to find the right one (primary care physician) for me, I feel heard, supported, and accepted. "



- The words of a patient of Blessing Health Hannibal Internal Medicine Specialist Dr. Christina Remmert -

Members of Blessing Health System

Blessing Corporate Services: The System's parent company.

Blessing Hospital: A 200+ bed acute care hospital in Quincy, Illinois.

Illini Community Hospital: 25-bed Critical Access Hospital in Pittsfield, Illinois.

Blessing Provider Group: More than 250 providers representing 40 specialties.

The Blessing Foundation: Raises, manages and disburses charitable contributions.

Blessing-Rieman College of Nursing and Health Sciences: A nationally accredited health careers educator.

Denman Services: Operates durable medical equipment outlets, a retail pharmacy, and markets biomedical equipment maintenance and repair, as well as a laundry service for healthcare providers.