

Illini Community Hospital 2018 Community Benefit \$1,962,598

CHARITY CARE

\$679,348

Uncompensated healthcare to patients who stated **before receiving care** that they had no ability to pay.

BAD DEBT

\$404,562

Uncompensated healthcare to patients who stated **after receiving care** that they had no ability to pay.

MEDICARE FUNDING SHORTFALLS

\$691,273

The difference between what Medicare paid for patients covered by the programs and what it cost Illini Community Hospital to provide their care.

HEALTH PROFESSIONALS EDUCATION: \$63,167

Healthcare Student Internships
Nurse Practitioner Clinicals
Radiology Clinicals

COMMUNITY HEALTH IMPROVEMENT PROGRAMS AND SERVICES: \$68,517

Flu Clinics
Pikeland Wellness Committee
Ready, Set, GLOW Run
Blood and Platelet Drives
Sports Injury Clinic
Me, Only Better - Healthy Pike County
Unreimbursed Patient Transportation
Walk to School Day

COMMUNITY EDUCATIONAL PROGRAMS AND SERVICES: \$10,461

Destructive Decisions Educational Program
Health Occupations Job Shadowing
ALCS and BLS Classes
Self-Defense Classes
Diabetes Education
Community Health Needs Assessment

IN-KIND CONTRIBUTIONS AND DONATIONS: \$45,270

Pike CEO Program
GED Partners
Pike County Ministerial Alliance
JWCC Southeast Education Center
Illinois Critical Access Hospital Network
Health Screenings
Western YMCA
UIC RMed
Guest Meals

Other Illini accomplishments in 2018:

- Creation of a nurse practitioner inpatient hospitalist program to provide a more consistent process for medical care and coverage during an inpatient stay. Family nurse practitioners Ginger Torrez and Lyndell Lomax are the hospitalists. Patients seem to appreciate the program as demonstrated through increases in scores the providers have earned in the patient engagement survey for demonstrating respect, listening and providing explanations.
- Illini's first employed physician became part of the emergency room care team. Dr. Darin Thomas graduated from Southern Illinois University School of Medicine and completed residency through the SIU Quincy Family Medicine Residency program.
- Dr. James Uhles joined the Illini Rural Health Clinic as our first pediatrician.
- We welcomed our first Hannibal Clinic provider - Dr. Michael Bukstein - as a member of the Illini Medical Staff. Hannibal Clinic is a part of the Blessing Health System. Dr. Bukstein offers a general surgery clinic and does procedures at Illini. He joins Drs. Harsha Polavarapu, Daniel Moore, Richard O'Halloran, Senthil Krishnasamy and Todd Petty in providing surgical and gastrointestinal procedures in the surgical center at Illini.
- Based on the voice of the customer, Illini Xpress changed the way patients complete the intake process. A portable cart is used now to register patients in the care rooms to assure privacy and confidentiality. Satisfaction scores increased with the enhancement.
- As part of the Blessing Health System's commitment to wellness, Illini Fitness was upgraded to increase space and become a 24-hour facility in 2019. Other facility improvements included the hallways on the ground level near radiology and lab and the first floor near the Casteel Center being refreshed with new paint, flooring and lighting creating a clean and brighter environment, and inpatient care rooms were refreshed with new paint and LED lighting. Replacement of air handling equipment in selected rooms has helped to improve patient comfort.
- Illini was able to purchase two handicapped accessible vans for non-emergent patient transport, and install a drug disposal kiosk to the Illini emergency department waiting area to provide the residents of the communities we serve with a place to appropriately dispose of outdated or unneeded prescription medications. These service enhancements were achieved with money saved through the federal 340B Drug Discount Program. It requires drug manufacturers to provide outpatient drugs to eligible health care organizations at significantly reduced prices. In 2018, more than 35,000 medications for Illini patients were purchased through the program, saving over \$2.8 million for Illini to reinvest in improving the health of our communities.

Illini Community Hospital is YOUR hospital – we work for you. Through federal, state and local government, you allow us to operate as a tax-exempt organization so we can use those precious dollars to provide lifesaving care to all in need regardless of their ability to pay and help make this community a safer, healthier place to live. We honor the gift of trust that you give us to care for you. We hope that the almost \$2 million dollars of community benefit reflected in this report feels like a good return on your investment.



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